



WELCOME TO THE 28TH MEDICAL GROUP!

Below are a few helpful items to ensure that your transition goes smoothly:

1. Contact **HEALTHNET FEDERAL SERVICES** at 1-844-866-9378 immediately once you arrive within the local area to have a Primary Care Manager assigned.
 - a. To schedule an appointment, call the Appointment Center at 605-385-6700 or utilize TRICARE online at the following link: <https://www.tricareonline.com/tol2/prelogin/desktopIndex.xhtml>
 - b. Nurse Advice Line: 1-800-TRICARE
2. **TRICARE approved Urgent Care locations:**
 - a. **Regional Urgent Care**
1303 N Lacrosse St, Rapid City, SD 57701
Hours: Mon-Sun 0700-1900
Phone: 605-755-2273
 - b. **Black Hills Urgent Care LLC:**
1730 Haines Ave Rapid City, SD 57701
Hours: Mon-Fri 0700-1900, Sat-Sun 0800-1800
Phone: 605-791-7788

741 Mountain View Rd, Rapid City, SD 57702
Hours: Mon-Fri 0700-1900, Sat-Sun 0800-1800
Phone: 605-791-7777

NOTE: A referral is required for Active Duty Service Members (ADSM) to be seen at an urgent care clinic; however, Active Duty Family Members (ADFM) can be seen without a referral.

3. **Services that are offered at the MTF:**
 - a. ADSMs Only:
 - Optometry
 - Dental-605-385-3657
 - Mental Health/ADAPT-605-385-3656
 - b. ADSMs & ADFMs:
 - Lab
 - Radiology
 - Pharmacy
 - Pediatrics
 - Family Health
 - Immunizations
 - Women's Health (with limitations)
 - Family Advocacy-605-385-3656.

NOTE: For all other clinics, please utilize the phone tree by calling 605-385-6700.

4. **Patient Advocate:** Mrs. Patricia Klingemann is the Medical Group's Patient Advocate. As the Patient Advocate she focuses on your needs and help you resolve concerns about the quality of your care, get the care you need, and ensure that your voice is heard. Mrs. Klingemann can be reached at 605-385-3239.