

TMO – Your Personal Property

- ❖ Call the Transportation Service Provider (TSP) and update your delivery address, telephone number and email address.
- ❖ Want to view your shipment status:
 - Log into your DPS account
 - Under “shipment management tab” click the appropriate shipment
- ❖ Want your property delivered? :
 - Contact your TSP to schedule your delivery
- ❖ Is your property being delivered after the Required Delivery Date (RDD)
 - Contact your TSP and see if you are eligible for an Inconvenience Claim ... if property arrived in the local area by the RDD and it went into storage, you likely are not eligible.
 - Can only be filed the day after the RDD expiration
 - Keep all receipts
 - Contact your TSP and see if it will cover out of pocket expenses incurred by member and their families as a result of not being able to use household goods due to late shipment
 - You the member can request a reweigh of your personal property
 - You are also authorized 90 days of storage in transit
 - If you don't have an address for delivery yet, the shipment will be put into storage. Storage after 90 days will be paid by you the member
- ❖ Coming from Technical School:
 - Did you know you are authorized a Home of Record move
 - Contact the Personal Property Office and we can arrange the pickup
- ❖ For any additional move related questions:
 - Access www.move.mil
 - Contact the Ellsworth AFB Personal Property office with any questions or concerns. 605-385-6597